From:

Sent: 11 April 2023 12:49 **To:** Licensing HF: H&F

Subject: Re: Bridge Baker 811 Fulham Road London SW6 5HG

Thank you for the below however these measure do not address the nature of clientele that this venue will attract and the fallout on the neighbouring streets of the behaviour of the clientele. Patrons are noisy leaving these late venues, intoxicated and polite allure the area with alcohol bottles and antisocial behaviour which is already out of control in the area and is not managed by the police at all hence we don't need yet another late night venue in this part of Fulham. So my objection stands on grounds of safety and preserving the family feel of the areas as well as reducing the number of drug deals taking place late into the night - it's absolutely out of control and late night venues encourage this. CCTV does absolutely nothing to solve this so the proposals are useless.

From:

Sent: 13 April 2023 14:25 **To:** Licensing HF: H&F

Cc: Cllr Brocklebank-Fowler Victoria: H&F

Subject: Premises 811 Fulham Road .Bridge Bakers Ref: 2023/00346/LAPR

Dear Ms Layug.

Thank you for your email dated 11th April 2023 I have read this and the attachments with interest. While it is reassuring to see that the applicant is willing to accept police conditions regarding CCTV and staff training , a number of issues remain to be resolved . Until these matters are dealt with satisfactorily I will not withdraw my objection . These issues are set out below.

HOURS OF OPERATION . The applicant's letter states that the terminal hour should be at 10.30pm seven days a week. The management policy document still refers to 24 hour opening and a terminal hour of 00.30 at weekends and 23.30 on Sundays. This is unacceptable.

I note from the Bridge Bakery website that the terminal hours at Wandsworth Bridge Road are; Monday and Tuesday 7pm; Wednesday and Thursday 9pm; Friday and Saturday 10pm; Sunday 9pm.

If these hours work for the applicant at Wandsworth Bridge Road, why are they not applied at 811 Fulham Road? The terminal hour should be no later than 10pm.

ALCOHOL SALES. The applicant's letter states " Most of our alcohol sales happen alongside a meal " which implies that some do not . This is not a location suitable for the sale of alcohol without food . Alcohol should never be consumed outside the premises.

OUTSIDE SEATING. Seating outside the premises and the encouragement of any drinking outside the premises will increase the risk of nuisance to residential neighbours. Ideally, any outside eating and drinking should be prohibited. If the council decides to permit this, it should stop at 7pm.

COMMERCIAL WASTE COLLECTION . The applicants letter state " we have already applied to the council to request commercial waste collection as per their policy " It is not clear what this means . Residents expect refuse collection to be prohibited between 10pm and 8am. It would also be reassuring to know that the applicant will take steps to eliminate the noise of bottle waste .

DELIVERIES . The management policy claims deliveries will be undertaken by electric vehicles but it says nothing about hours of delivery . We are concerned about deliveries between 10pm and 8am, especially in Mimosa Street.

MUSIC ON THE PREMISES .The management policy "is to play background music only" but it does not accept that decibel levels should be limited so the music is not audible outside the premises.

QUEUING. The management plan appears to anticipate queues forming outside the premises leading to noise nuisance and disorder especially when people are leaving. This would be a cause for concern late at night. It is also concerning that the management anticipates that the business may attract criminal activities including drug dealing.

For the reasons set out above , the application as it stands is still unacceptable and I will not withdraw my objection.

Yours sincerely

From:

Sent: 13 April 2023 16:57 **To:** Licensing HF: H&F

Cc: Cllr Brocklebank-Fowler Victoria

Subject: Re: Bridge Baker 811 Fulham Road London SW6 5HG

Dear Ms Layug

Reference: 2023/00346/LAPR

Premises: Bridge Baker 811 Fulham Road London SW6 5HG

Thank you for your message and attachments. It makes sense for the applicants to accept police advice about CCTV and staff training, but they still have not addressed the many issues of concern to local residents. Until we have a response on these issues I cannot withdraw my objection to the license application.

Hours of Operation - the applicant is still applying for the business to run until 10.30pm seven days a week. One of the applicant's documents still refers to closing the business at half past midnight and on Sundays at 11.30pm. All these times are much later than the hours of closure at the bakery at Wandsworth Bridge Road where they range from 7pm to 10pm. I don't think the applicant has made the case for a much later closing time throughout the week at Fulham Road. Why cannot they accept 10pm?

Sales of Alcohol - the applicant admits that not all alcohol sales will be served "alongside a meal". That raises the concern that alcohol will be served without food and customers will be encouraged to go to the "bakery" solely to drink. Residential neighbours need to be reassured that the management of the "bakery" will only serve alcohol if it is ancillary to a meal.

Eating and drinking outside - drinking outside the premises should be prohibited. Providing tables and chairs for eating and drinking outside is likely to cause disturbance to residential neighbours.

The council should resist this proposal and make it clear that any eating and drinking is only permitted inside the premises.

Waste collection - it is not clear from the applicants' statement whether they expect to have refuse collected at night between 10pm and 8am. If so, this should be resisted. The main concern is the noise caused by bags of bottles being thrown by operatives into refuse trucks, but any noise in the middle of the night will disturb the sleep of local residents.

Food deliveries - ideally these should be made between 8am and 10pm, preferably by vehicles on Fulham Road rather than in Mimosa Street.

Loud music - the applicant talks about "background music" but many restaurants and cafes these days play music so loud it is audible outside the premises. This must be resisted and we expect the Council to set stringent limits to decibel levels for any music on the premises.

Disorder and crime - the applicant envisages having queues of people waiting to enter the premises, and has suggested that this may result in disorder and crime. This is not welcome news for local residents. We hope the Council will take steps to safeguard the peace of our community.

Until these matters are addressed properly by the applicant I will maintain my objection to this application.

yours sincerely

From:

Sent: 22 April 2023 17:09

To: Licensing HF: H&F < licensing@lbhf.gov.uk>

Subject: Licensing Act 2003 .Ref; 2023/00346/LAPR Premises Bridge Bakers , 811 Fulham Road

,London, SW6 5HG

Dear Ms McKenna

Thank you for letting me see the most recent message from Bridge Bakers.

It has raised a number of new concerns which mean that I cannot withdraw my objection.

The applicant has not made any concessions to deal with my objections, relying on bland statements that we have nothing to worry about. I know a number of neighbours share my concerns. What we need is a concession on the terminal hour, and positive commitments to control noise, including "Background Music" and to ensure there is no nuisance from bottle waste between 10pm and 8am.

Until I get these assurances, the objection stands.

Yours	sincere	lν

From:

Sent: 25 April 2023 17:21

To: Licensing HF: H&F < <u>licensing@lbhf.gov.uk</u>> **Cc:** Cllr Brocklebank-Fowler Victoria: H&F

Subject: Re: Further Comments from Applicant - Bridge Baker 811 Fulham Road London SW6 5HG

Dear Ms McKenna

Reference: 2023/00346/LAPR

Premises: Bridge Baker 811 Fulham Road London SW6 5HG

Thank you for sending me the latest response from the applicant at Bridge Baker. It does not deal with all my concerns and it raises new concerns about the applicant's intentions.

This applicant must appreciate that local residents are not at all happy that an innocuous shoe shop is to be replaced by an entertainment venue open late into the night. What has become clear now is that what was originally described as a bakery is actually planned to be a restaurant. The final sentence in item 3 in the latest response says: "Most of the restaurants in the neighbourhood close at 10.30pm - 11pm so our plans are very much in line with the norm."

If it is proposed to be a restaurant we need to understand more about the maximum number of covers envisaged in the application, and why it is necessary for customers to queue outside. A restaurant will increase the necessity for safeguards to protect residents from nuisance likely to occur with a more intensive use. These include:

- opening hours which are still an issue. Closure at 11pm is unacceptable. The applicant has not made a convincing case for this late hour rather than 10pm;
- control of the volume of music inside the premises it is not sufficient to rely on vague references to "background music" - surely the Council can require the applicant to abide by reasonable decibel levels;
- management of refuse disposal and collection residents will be concerned that the applicant may still want to put bottle waste outside the premises between 10pm and 8am. It would be reasonable for the Council to make explicit conditions to prohibit this.

All the applicants have offered so far are anodyne assurances that there will be no problems. They have shown no willingness to make any concessions to address requests residents have made for specific safeguards to deal with future problems.

Until we have some real concessions the objection will remain.

yours sincerely